



Remote Access System for STAM-2 Monitoring Station STAM-VIEW

User Manual

stam-view_u_en 10/11

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The STAM-VIEW system allows you to get round-the-clock remote access to the system information collected by the STAM-2 alarm monitoring station. Thus the monitoring station subscribers can at any time check the status of the alarm system, and the installers can easily carry out tests and diagnostics of the monitoring. Additionally, the STAM-VIEW system allows viewing the video sequences sent to the monitoring station by the VIVER video alarm verification units. So, the users of STAM-VIEW system can verify themselves whether or not a burglary actually took place.

All you need to use the STAM-VIEW system is just a web browser installed on your computer, smartphone or tablet.

1. System operation

1.1 Login

In order to get access to the STAM-VIEW system, enter in your browser the following address: **https://[address of the STAM-VIEW virtual machine]**. The address can be entered in the form of an IP address (4 decimal numbers separated by dots) or in the form of a name.


The passwords (access codes) and logins for installers and users are determined by the administrator when they are being added. The system accepts passwords from 4 to 16 characters long. When logging in, you must enter the code from the displayed image in addition to the login and password.

Welcome in remote access system for STAM-2 monitoring station

EN PL RU

Login:

Password:



Click on picture, if it's unreadable

Security code:

No activity for 10 minutes will result in logout from the system. Each click to select another tab will restart the countdown.

1.2 Password change

The password assigned to users by the administrator should be changed after the first login to the system. In order to change the password:

1. Click on the "Settings" button.
2. Enter the old password and the new one (the new password has to be confirmed). Press the "Change password" button to confirm the change made.

1.3 Information displayed on logging into the system

The screenshot shows the Stam-View web interface. At the top, the Sate! logo is on the left, and the title 'Stam-View - remote access system for STAM-2 monitoring station' is in the center. The top right corner displays the date '17-01-2012 11:43' and language options 'EN PL RU'. Below the title, the user is greeted with 'Welcome, Armstrong_F' and the last login information: 'Last log in: 2012-01-17 11:43:23, Failed: Never'. A 'Log out' button is visible. On the left, a sidebar menu contains 'My account', 'Events', 'Partitions', 'Messages', and 'Settings'. The main content area features a welcome message, followed by 'Unread messages: 0' and 'Events occurred since last entry: 8'. Below this is a 'Status' section with a table showing the status of Stam-View version, registration in STAM-2, and SSL certificates, all marked as 'OK'. At the bottom, the 'Version' is listed as '17012012 (BETA)'.

Status	
Stam-View version	OK
Registered in STAM-2	OK
SSL Certificates	OK

Version	
Version	17012012 (BETA)

Each time you log in to the system, information is displayed about the time of the last successful and failed login attempts, number of unread messages, number of events that have been received by the monitoring station since the last login, as well as the software version, the status of communication between STAM-VIEW system and monitoring station and the status of SSL certificates. In the event of any inconsistency, information in red color will appear at each of these statuses.

2. Permissions in system


2.1 User permissions

1. Selecting language version.
2. Viewing assigned sites and related data.

The screenshot shows the 'Stam-View - remote access system for STAM-2 monitoring station' interface. The top header includes the Satel logo, the system name, the date and time '07-02-2012 09:25', and language options 'EN PL RU'. A 'Log out' button is visible in the top right. A left sidebar contains navigation links: 'My account', 'Events', 'Partitions', 'Messages', and 'Settings'. The main content area displays 'Welcome, Carmichael L' and 'Last log in: 2012-02-07 09:20:56, Failed: Never'. Below this, the 'My account' section is active, showing a 'Site list' with a search bar containing 'Carmichael L'. The site details are as follows:

Name	Carmichael L
Telephone number	44 456456456
Address	Blue Street 79
Information	
Users	Carmichael L,
Installers	No
Site state	Disarmed

3. Viewing detailed events received by the monitoring station from sites assigned to the user. The type of events that the user will be able to view shall be defined by the administrator.
4. Filtering events in accordance with the following criteria:
 - from a given site,
 - all or selected,
 - for a selected period of time,
 - containing the text entered,
 - with video confirmation.




Stam-View - remote access system for STAM-2 monitoring station

09-02-2012 12:20

EN PL SK


9:54 [Log out](#)


[My account](#)
[Events](#)
[Partitions](#)
[Messages](#)
[Settings](#)

Welcome, Carmichael L.  (1)



Last log in: 2012-02-09 12:14:33, Failed: Never

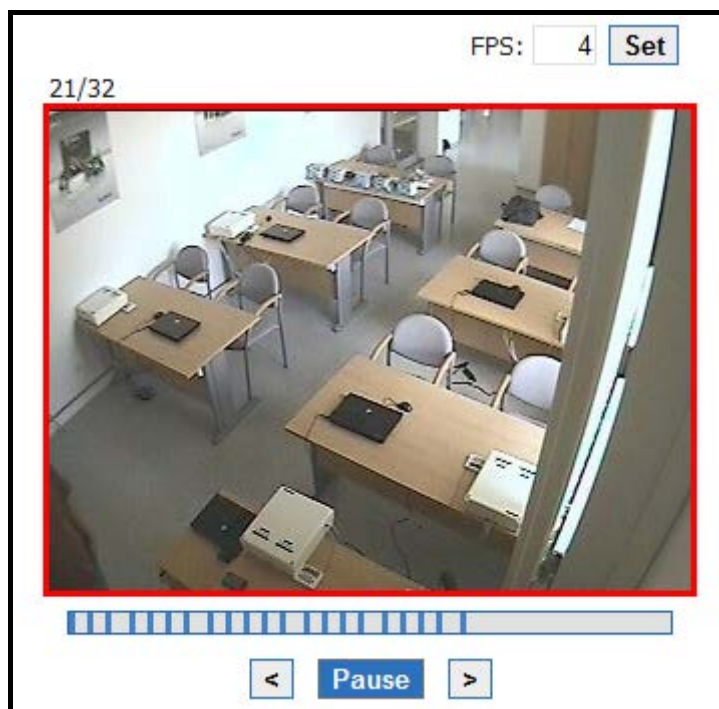
Events log

 [Change filter parameters](#)

Date	Type	Information	Video
2012-02-07 09:59:00	Information	Edit subscriber: 000000009 - C...	
2012-02-07 09:36:27	Arming	Arm	
2012-02-07 09:36:21	Disarming	Disarm	
2012-02-07 09:36:17	Remark	Alarm cancelling	
2012-02-07 09:36:11	Alarm	Fire/pull station	
2012-02-07 09:35:59	Arming	Arm	
2012-02-07 09:35:27	Remark	Callback request	
2012-02-06 14:03:11	Arming	Arm	
2012-02-06 14:03:08	Information	End of need for medical suppor...	
2012-02-06 14:03:07	Alarm	Medical support needed	

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Displayed in the window above is an example of event related to video alarm verification (indicated by the  icon). In case of such events, it is possible to preview the recording sent to the monitoring stations by the VIVER unit. Click on the  icon to open a window for playback of the recorded images.



5. Preview of the state of partitions in the assigned sites.

Satel®

Stam-View - remote access system
for STAM-2 monitoring station

09-02-2012 12:38
EN PL SK

9:56 [Log out](#)

My account

Events

Partitions

Messages

Settings

Welcome, Carmichael L

Last log in: 2012-02-09 12:33:09, Failed: Never

Partitions

Select a site **5. Carmichael L**

Number	Description	State
01	Garage	Disarmed
02	First Floor	Armed
03	Cellar	Armed
04	Ground Floor	Armed

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Click on the selected partition in the "Partitions" tab to display the time areas assigned to it.

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Stam-View - remote access system
for STAM-2 monitoring station

09-02-2012 12:40
EN PL SK

9:53 [Log out](#)

My account

Events

Partitions

Messages

Settings

Welcome, Carmichael L

Last log in: 2012-02-09 12:33:09, Failed: Never

Time areas

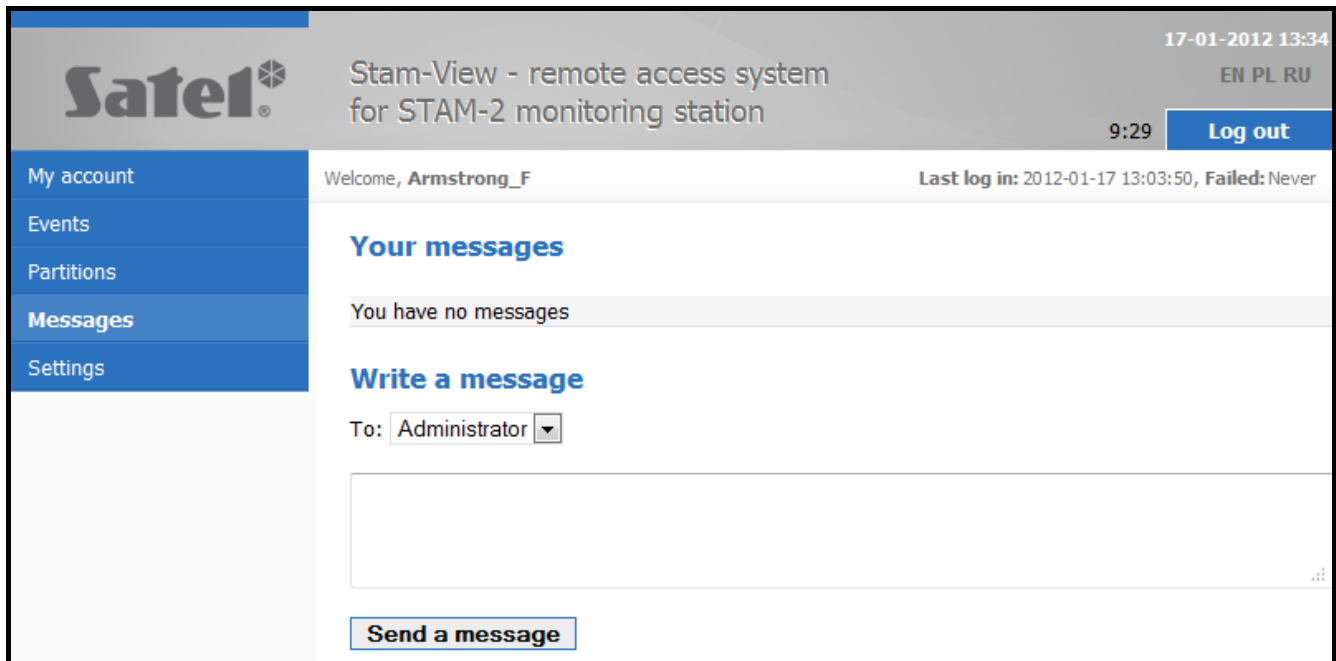
Definitions Exceptions

Partition number: **01**, Description: **Garage**

Arm status	From	To
Disarmed	Monday, 18:00:00	Tuesday, 06:00:59
Armed	Tuesday, 07:00:00	Tuesday, 17:00:59

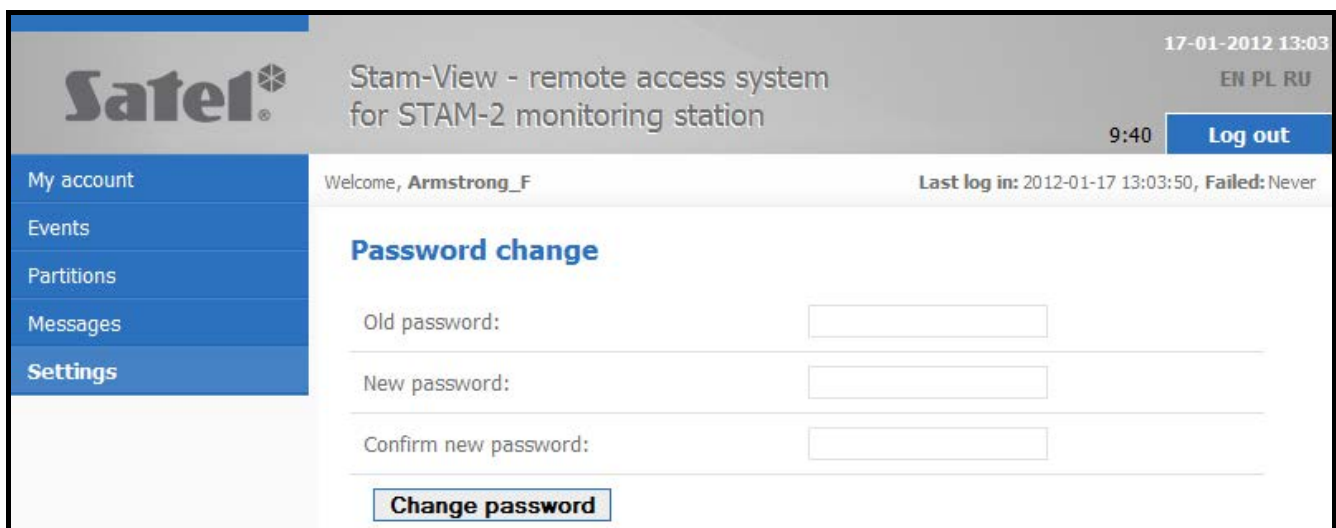
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6. Ability to communicate with the installer and administrator using a system of messages.



The screenshot shows the 'Messages' section of the Satel Stam-View interface. The header includes the Satel logo, the title 'Stam-View - remote access system for STAM-2 monitoring station', the date '17-01-2012 13:34', and language options 'EN PL RU'. A 'Log out' button is in the top right. The left sidebar contains links for 'My account', 'Events', 'Partitions', 'Messages' (highlighted), and 'Settings'. The main content area shows a welcome message for 'Armstrong_F' and a 'Your messages' section stating 'You have no messages'. Below this is a 'Write a message' section with a 'To:' dropdown menu set to 'Administrator', a large text input area, and a 'Send a message' button. The bottom status bar shows the time '9:29' and the last login information: 'Last log in: 2012-01-17 13:03:50, Failed: Never'.

7. Ability to change the password.



The screenshot shows the 'Password change' section of the Satel Stam-View interface. The header is identical to the previous screenshot. The left sidebar is the same, but 'Settings' is highlighted. The main content area shows a 'Password change' section with three input fields: 'Old password:', 'New password:', and 'Confirm new password:'. A 'Change password' button is at the bottom. The bottom status bar shows the time '9:40' and the same last login information: 'Last log in: 2012-01-17 13:03:50, Failed: Never'.

2.2 Installer permissions


1. Selection of language version.

2. Viewing the assigned sites and related data.

The screenshot shows the SateL Stam-View web interface. The top header includes the SateL logo, the title 'Stam-View - remote access system for STAM-2 monitoring station', the date and time '07-02-2012 10:13', and language options 'EN PL RU'. A 'Log out' button is in the top right. A left sidebar contains navigation links: 'Site list' (highlighted), 'Event log', 'Last events', 'Partitions', 'Messages', and 'Settings'. The main content area shows a welcome message 'Welcome, Cameron C' and 'Last log in: 2012-02-07 10:07:32, Failed: Never'. Below this is a 'My account' section with a 'Site list' subsection. A search box 'Enter site name:' has 'ETHM-2' entered, and a dropdown menu shows 'ETHM-2', 'Carmichael L', and 'MICRA'. Below the search box are input fields for 'Name', 'Telephone numl', and 'Address'. An 'Information' section contains a table with the following data:

Users	Carmichael L
Installers	Cameron C
Site state	Armed

3. Viewing detailed events received by the monitoring station from objects assigned to the installer. The type of events that the installer will be able to view shall be defined by the administrator.
4. Filtering events in accordance with the following criteria:
 - from a given site,
 - all or selected,
 - for a selected period of time,
 - containing the text entered,
 - with video confirmation.



Stam-View - remote access system
for STAM-2 monitoring station

07-02-2012 10:18
EN PL RU

9:53 [Log out](#)

[Site list](#)
[Event log](#)
[Last events](#)
[Partitions](#)
[Messages](#)
[Settings](#)

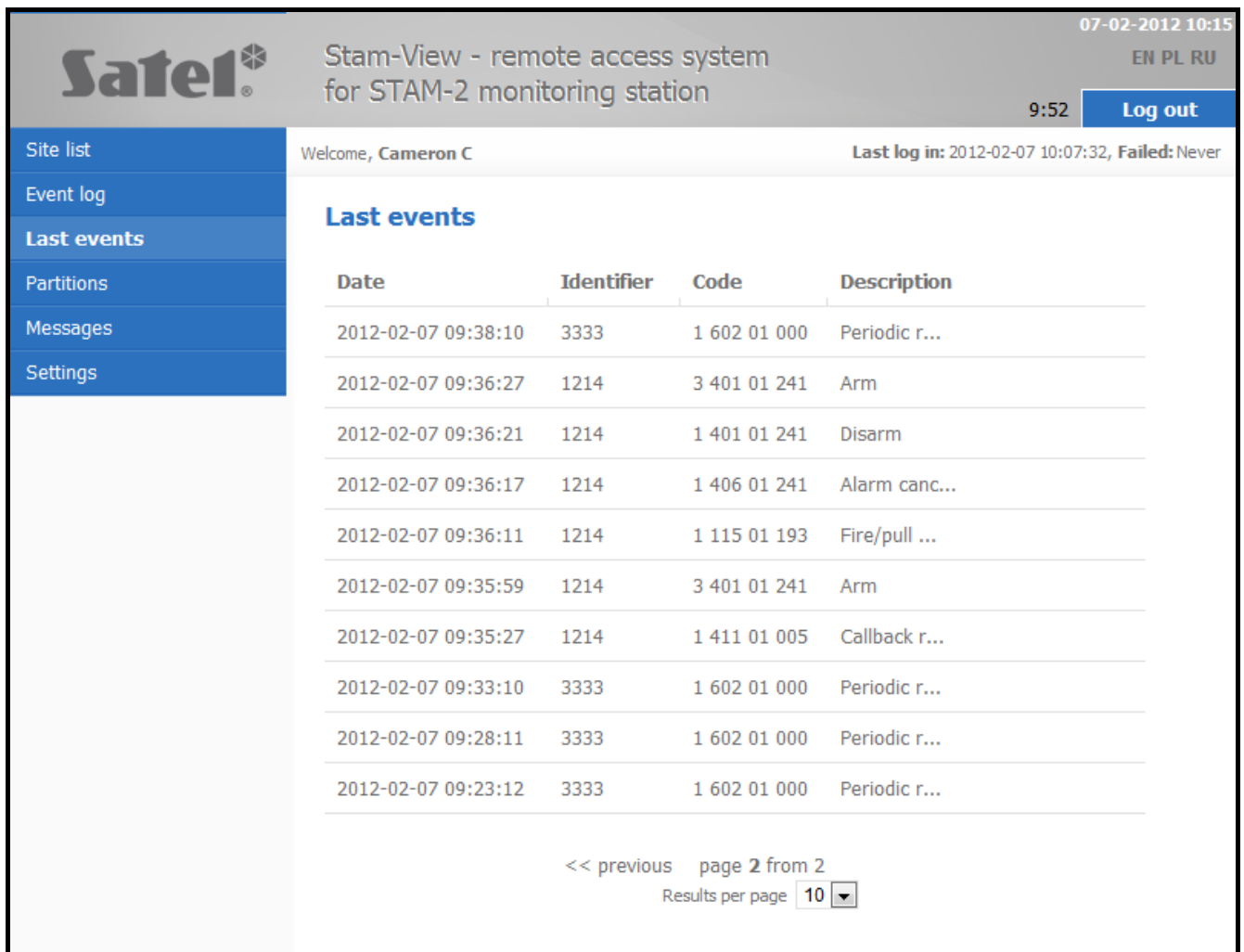
Welcome, **Cameron C**
Last log in: 2012-02-07 10:07:32, **Failed:** Never

Event details

Date:	2012-02-07 10:17:54
Event type:	Arming
Identifier:	2222
Subscriber:	ETHM-2
Service:	No / No
Partition:	Garage
Zone:	User no. 004
Video preview:	No
Information:	
Arm	

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5. Ability to view the last 20 events received by the monitoring station.



SateView - remote access system for STAM-2 monitoring station

07-02-2012 10:15
EN PL RU
9:52 [Log out](#)

Welcome, **Cameron C** **Last log in:** 2012-02-07 10:07:32, **Failed:** Never

Last events

Date	Identifier	Code	Description
2012-02-07 09:38:10	3333	1 602 01 000	Periodic r...
2012-02-07 09:36:27	1214	3 401 01 241	Arm
2012-02-07 09:36:21	1214	1 401 01 241	Disarm
2012-02-07 09:36:17	1214	1 406 01 241	Alarm canc...
2012-02-07 09:36:11	1214	1 115 01 193	Fire/pull ...
2012-02-07 09:35:59	1214	3 401 01 241	Arm
2012-02-07 09:35:27	1214	1 411 01 005	Callback r...
2012-02-07 09:33:10	3333	1 602 01 000	Periodic r...
2012-02-07 09:28:11	3333	1 602 01 000	Periodic r...
2012-02-07 09:23:12	3333	1 602 01 000	Periodic r...

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6. Preview of the state of partitions in the assigned sites.
7. Ability to communicate with the administrator as well as the users and installers from the assigned sites using a system of messages.
8. Ability to change the password.