

ATTENTION

Please read the following information before updating the program.

For safety, make a backup of all **STAM.db** database files.

The **STAM-2** program requires administrator privileges on the Windows user account from which it is run to function properly. Depending on the version of Windows and the permissions of the account used, the **STAM-2 Server** program's database file may be saved in different locations on the computer's disk.

In some cases, the file extensions for **STAM.db** may be hidden, which can cause issues in locating it. In such cases, you should enable the display of file extensions in Windows.

Locations of the **STAM.db** database file

- **Standard installation on Windows 64-bit:**
 - **With administrator privileges:**
C:\Program Files (x86)\Satel\STAM-2\Server
 - **Without administrator privileges:**
C:\Users\jkowalski\AppData\Local\VirtualStore\Program Files (x86)\Satel\STAM-2\Server
(where **jkowalski** is the name of the currently logged-in user account)

How to check which location is being used?

1. Check the date and time of the **STAM.db** file in both directories.
2. **If** the date and time of the file in the directory
C:\Program Files (x86)\Satel\STAM-2\Server
are not current (e.g., correspond to the program installation date), then this directory **is not used** for saving the database.
3. **If** the date and time of the file in the directory
C:\Users\jkowalski\AppData\Local\VirtualStore\Program Files (x86)\Satel\STAM-2\Server
match the current system date and time (or the date/time of the last program shutdown), then this directory **is used** for saving the database.

Before updating

ATTENTION: For safety reasons, never overwrite **STAM.db** files, as this may result in data loss. Always make a backup before moving the file.

If the database is located in the VirtualStore directory, **move the **STAM.db** file** from:

```
C:\Users\jkowalski\AppData\Local\VirtualStore\Program Files  
(x86)\Satel\STAM-2\Server
```

to:

```
C:\Program Files (x86)\Satel\STAM-2\Server
```

Only after performing this action, run the **STAM-2 Server** installation file.

Additional recommendations

- After installation is complete, make sure that in the shortcut properties (desktop, autostart), in the "**Compatibility**" tab, the "**Run as administrator**" option is enabled.